

Procedure Solutions Management, LLC provides performance based procedure solutions to industries struggling with challenges in areas such as:

QUICK WINS & LONG-TERM MANAGED SOLUTIONS

With the PSM risk-based method, your business will benefit immediately and generate an instant return from services provided in the areas of: procedure program evaluations, conservative/operational decision making, procedure use and adherence, procedure change process, writer's guides, management models, policy and program development, procedure writer and program management training, procedure upgrade management, experienced writing support, all aspects of new construction program development, and human-factored procedure design.

- ▲ Environmental, Health, and Safety
- ▲ New Construction Program Development
- ▲ Process Safety Management
- ▲ Training (Procedure Writer & Program Management)
- ▲ Fleet Standardization & Management Modeling
- ▲ Upgrade Management & Experienced Writing Support
- ▲ Configuration Control
- ▲ Regulatory Compliance
- ▲ Emergency Operation Procedures
- ▲ Procedure Use and Adherence
- ▲ Writer's Guide Development
- ▲ Project Planning/Change Management
- ▲ Human Performance
- ▲ Quality and Production
- ▲ Aging Workforce/Legacy Information Retention
- ▲ Conservative/Operational Decision Making Program Development & Training

Using extensive industry experience, PSM partners with the client to expose the underlying challenges often concealed by traditional business practices. By applying our proven industry evaluation method designed to identify the core issues challenging performance, PSM provides a risk-based managed approach in the development of solutions. PSM understands that seemingly basic challenges require unique solution options designed for each industry and client. Our goal is to develop an optimal managed solution that is efficient and cost effective.

Examples of typical challenges identified using PSM evaluation methodology:

- ▲ Compliance-based assessments do not reveal challenges in performance
- ▲ Lack of standardized process controls further impacted by silo'd organizations
- ▲ Lack of a clear definition of a procedure further impacted by a lack of knowledge of how procedures improve human performance
- ▲ Lack of formalized procedure use and adherence requirements resulting in minimizing the usefulness of procedures
- ▲ Lack of a clear balance between training, procedures, and work instructions resulting in poor work practices
- ▲ Procedure upgrade projects are routinely challenged because existing procedure quality challenges are not understood or corrected prior to project implementation
- ▲ Lack of a clear procedure/process program structure (hierarchy)
- ▲ Embedding poor procedure/process practices in automated tools
- ▲ Ineffective management of change process



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